

All the Answers You Need.

Frequently asked questions about
Community Blue PPO and UPMC.

Community Blue PPO

With Highmark coverage, you always have a wide array of Allegheny Health Network and community based in-network hospitals to choose from when you seek care. For more information, please refer to the highmarkbcbs.com online Find a Doctor tool to view all of your in-network options or call **1-866-594-1732** to speak with a Highmark representative.

Highmark is contracted with Children's Hospital of Pittsburgh of UPMC, which provides in-network access to both Children's Hospital and its pediatricians (UPP) until June 30, 2022. For additional information on: (i) other in-network providers; (ii) the terms of the Consent Decrees, or; (iii) other in-network UPMC providers, call My Navigator.

Q: Which UPMC hospitals will be part of my network starting July 1, 2019?*

A: In-Network:

Children's Hospital of Pittsburgh of UPMC
UPMC Altoona
UPMC Bedford
UPMC Cole
UPMC Horizon
UPMC Jameson
UPMC Kane
UPMC Northwest
Western Psychiatric Institute and Clinic of UPMC
Somerset Hospital**
UPMC Cancer Centers and Joint Venture
Cancer Centers
(see page 4 for complete listing)

Out-of-Network:

Magee-Women's Hospital of UPMC
UPMC East
UPMC Hamot
UPMC Mercy
UPMC McKeesport
UPMC Presbyterian - Shadyside
UPMC Passavant
UPMC St. Margaret

* List of UPMC hospitals as of October 5, 2018

+ Subject to regulatory approval

** On June 29, 2018, Somerset and UPMC executed a non-binding letter of intent to affiliate.

The Consent Decree expires June 30, 2019. Here are the answers to your most important questions.

Q: How will the end of the Consent Decree affect me?

A: After the Consent Decree expires, you will no longer have in-network access to UPMC except as otherwise explained below.

A list of the UPMC hospitals, UPMC doctors at community hospitals, UPMC doctors at UPMC hospitals, and other UPMC providers, including UPMC Cancer Centers and Joint Venture Cancer Centers, that will continue to participate after June 30, 2019, is available at highmarkbcbs.com.

Q: Where can I receive in-network cancer care under my Highmark plan after June 30, 2019?

A: Highmark will continue to provide access to care for cancer treatment in your area. Please contact your dedicated health advocate at **844-576-1245** concerning your plan's treatment options.

Q: Do I have to transition my care to an in-network cancer center?

A: You should transition your care to one of our in-network doctors by July 1, 2019, to maximize cost-sharing benefits from your Highmark plan. If you are stable and decline the transition to an in-network physician and have out-of-network benefits, you will be responsible for out-of-network cost-sharing (deductible and coinsurance) and the difference between the out-of-network allowance and the physician and facility charges. If you decline to transition to an in-network physician, you will be responsible for all physician and facility charges, except for emergency care.

Q: Will a UPMC hospital automatically discharge patients on July 1, 2019 if they have a Highmark plan?

A: No. Highmark and UPMC will work together to facilitate the timing of the transition to a network hospital based on your condition and your benefit plan.

Q: How much will it cost to go to an out-of-network UPMC hospital if I have a Highmark plan after June 30, 2019?

A: If you use UPMC on an out-of-network basis you will have a deductible and may be billed by UPMC for the difference between the amount Highmark will pay and the amount UPMC charges. Generally, Highmark will make payment on the out-of-network allowances, if any, to you.

Q: Will my child have UPMC Children's Hospital of Pittsburgh access after June 30, 2019?

A: Yes. Children's Hospital and Children's Community Pediatrics are currently in-network providers for all Highmark health insurance products and will remain in-network after June 30, 2019, through at least 2022.

Q: Can my child get cancer care from Children's Hospital of Pittsburgh after June 30, 2019?

A: Yes. UPMC Children's Hospital of Pittsburgh Cancer Center will be in your network through June 2024.

Q: Will my child have access to a Children's Express Care Center after June 30, 2019?

A: Yes. UPMC Children's Express Care Centers will be in-network after June 30, 2019, at all locations.

This is a complete listing of all in-network UPMC Cancer Centers and Joint Venture Cancer Centers

UPMC Owned

- UPMC Altoona (Radiation Oncology)
- UPMC Cancer Center at UPMC Horizon Medical & Radiation Oncology Center
- UPMC Cancer Center at UPMC Northwest
- UPMC Hillman Cancer Center – Altoona (Medical Oncology)
- UPMC Hillman Cancer Center – Beaver (Medical Oncology)
- UPMC Hillman Cancer Center – Greenville (Medical Oncology)
- UPMC Hillman Cancer Center – Johnstown (Medical Oncology)
- UPMC Hillman Cancer Center – Moon (Medical Oncology)
- UPMC Hillman Cancer Center - Uniontown (Medical Oncology)
- UPMC Hillman Cancer Center - Washington (Medical Oncology)
- UPMC Hillman Cancer Center – Windber (Medical Oncology)
- UPMC Jameson Radiation Oncology

Joint Venture with UPMC

- Butler Health System Medical Oncology
- Butler Health System Radiation Oncology
- Excelsa Arnold Palmer Cancer Center (Medical & Radiation Oncology)
- Excelsa Arnold Palmer Medical Oncology - Mt. Pleasant
- Excelsa Arnold Palmer Medical Oncology - Norwin
- Grove City Medical Oncology*
- Heritage Valley Radiation Oncology - Moon
- Heritage Valley Radiation Oncology, Beaver
- John P. Murtha Regional Cancer Center - Johnstown (Radiation Oncology)
- The Regional Cancer Center, Erie Medical & Radiation Oncology Centers
- Uniontown Hospital Radiation Oncology
- UPMC/St. Clair Hospital Cancer Center Radiation Oncology Center
- Washington Health System Radiation Oncology

Please note: UPMC Hillman Cancer Center – Shadyside is Out of Network.

Community Blue PPO

- UPMC Physicians that provide services at In-Network/Contracted UPMC hospitals will be In-Network/Contracted
- Oncology Services at UPMC Joint Ventures and select UPMC cancer centers will be In-Network/Contracted
- UPMC Physicians who render unique services for Transplant and Cystic Fibrosis In-Network/Contracted

*bills INN through Grove City Hospital

Effective date 9/21/18

Still have questions? We're here to help.



Call Highmark Member Service at **1-866-594-1732** for answers to questions about your coverage, benefits or claims.



Call your Dedicated Health Advocate at **844-576-1245** for Consent Decree questions and help transitioning your care.



Call My Care Navigator at **888-258-3428** for Consent Decree questions, help finding in-network providers, and more.

Plans listed on the cover page provide group coverage for you and your eligible dependents who are away from home, or those dependents who reside away from home. Services received from providers across the country but outside of the Highmark service area who are part of the local Blue Cross or Blue Shield plan's network are considered to be network providers. The benefit level varies based on product. See your benefit booklet for specific benefit level.

Insurance and/or health benefit administration may be provided by or through Highmark Blue Cross Blue Shield, Highmark Choice Company, Highmark Health Insurance Company, or Highmark Coverage Advantage, all of which are independent licensees of the Blue Cross and Blue Shield Association.